Safe and Well Linking Overview
DIS000092 Revised: December 2010
Fact Sheet Revised: February 2011

Description	*Safe and Well Linking Overview* is a basic, instructor-led course that details how chapters process welfare inquiries and outlines Safe and Well Linking activities on a disaster relief operation. It provides an overview of activity tools, the Safe and Well neighborhood, Safe and Well website and the Call Contact Capture System (3CS). This course is delivered using a webinar format.
Purpose	The purpose of this course is to prepare chapters to process welfare inquiries, promote the use of the Safe and Well website and perform Safe and Well Linking duties on a disaster relief operation.
Learning Objectives	Upon completion of this course, participants will be able to– • Describe the role of Safe and Well Linking in a chapter and on a disaster relief operation. • Communicate Safe and Well Linking-related preparedness. • Identify the difference between a general welfare inquiry and an emergency welfare inquiry. • Use and promote the Safe and Well website. • Describe how to work with families who are looking for loved ones affected by a disaster. • Process an emergency welfare inquiry. • Recognize the triggers for Safe and Well Linking deployment.
Audience	Employees and volunteers of the Red Cross who wish to gain an awareness of the Safe and Well Linking activity, particularly those involved in disaster response.
Prerequisites	There are no prerequisites for this course.
Length	This course is 1.5 hours in length. Attendance of the entire course is required to earn a course certificate.
Scheduling	Class offerings are advertised via CrossConnection announcements and are posted on the national Disaster Training Calendar on CrossNet and the Safe and Well neighborhood. Participants self enroll in the Saba course catalog. Chapters have the option to host this course in a classroom setting via the web or with a live instructor. The recommended class size is a minimum of four and a maximum of 20 participants.
Instructor Requirements	This course is taught by one or two certified basic disaster instructors who have completed the course with national headquarters staff. Additional instructor requirements are listed in the *Teaching Safe and Well Linking Overview at Your Chapter* document posted on the Safe and Well neighborhood.

Materials and Equipment	**For instructor-led webinar: individual participation or chapter hosted** • Computer (desktop or laptop) • LCD projector for chapter hosted • Internet connectivity • Telephone, with headset for individual participation and speakerphone for chapter hosted **For instructor-led: classroom** • Computer (desktop or laptop) and LCD projector • PowerPoint presentation • Training script Note: The PowerPoint presentation and training script are available by accessing the Safe and Well neighborhood. Printable materials are designed to be copied double-sided, black and white. Questions or comments concerning this course should be emailed to: DisasterTraining@usa.redcross.org.
Data Management	To enter course information into the learning management system (LMS), use DIS000092.