
Disaster Services Technology Communications Workshop
DSMSS114W: May 2008
Fact Sheet Revised: April 2009

Description	<i>Disaster Services Technology Communications Workshop</i> is a basic, instructor-led online workshop designed to introduce participants to the communications technologies deployed on disasters. It provides an overview of the roles and responsibilities DST Communications members have on a disaster relief operation. This workshop is one of five short workshops in the Disaster Services Technology 101 (DST 101) series.
Purpose	The purpose of this workshop is to give the participant introductory knowledge of the Disaster Services Technology Communications activity.
Learning Objectives	Upon completion of this course, participants will be able to— <ul style="list-style-type: none">• Define the role of DST Communications on a disaster relief operation.• Explain the knowledge, skills and abilities needed by DST Communications staff members.• Describe the organization and content of response technology procedures.• Summarize the two main areas of responsibility for DST Communications.• Identify the basic communications technologies used on a disaster relief operation.
Audience	Employees and volunteers of the Red Cross who are interested in learning more about the Disaster Services Technology.
Prerequisites	<i>Introduction to Disaster Services</i> (DSGEN202C/ARC 3066) Recommended: <ul style="list-style-type: none">• <i>Disaster Services Technology Overview</i> (DSMSS110W)
Length	This course is 2 hours in length. Attendance of the entire course is required to earn a course certificate, which is sent electronically via email.
Scheduling	To participate, you must enroll in a scheduled online workshop within 24 hours of the workshop date. DST members may check the DST neighborhood for scheduling details. Others may send an email to DST101@usa.redcross.org for scheduling information. These workshops are scheduled in the evenings starting at 8:00 PM EST. Chapters may offer this workshop in a classroom environment by either hosting one of the scheduled online workshops or using an authorized DST instructor to deliver the workshop. The recommended class size is a minimum of ten and a maximum of 20 participants.

Instructor Requirements

This workshop is taught by authorized DST instructors who have experience and knowledge of the Disaster Services Technology team on disaster relief operations. A list of available instructors is on the DST neighborhood or may be obtained by sending an email to DST101@usa.redcross.org.

Materials and Equipment**Online workshop: individual participation**

- Computer (desktop or laptop)
- Internet connectivity
- Telephone, with speakerphone or headset recommended
- A copy of the PowerPoint slides used in the online workshop is electronically sent to participants via email.

Online workshop: classroom environment

- Computer (desktop or laptop) and LCD projector
- Internet connectivity
- Speakerphone for audio
- Email to DST101@usa.redcross.org for workshop materials

DST instructor-led: classroom environment

- Computer (desktop or laptop) and LCD projector
- PowerPoint presentation
- Instructor manual
- Participant materials

Questions or comments concerning this course should be emailed to DisasterTraining@usa.redcross.org.

Data Management

To enter course code information:

- Learning Management System (LMS), use DSMSS114W.
 - Chapter Environment Resources System (CHERS), use DSMSS114W
 - Disaster Services Human Resources (DSHR), use TCM1
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